ORION
ORNAMENTAL IRON, INC.

SHIPPING CHARGE ADVANTAGE!

Flat Rate Shipping, Packing, Handling based on FedEx®/UPS Ground Charges or USPS

NATIONWIDE SHIPPING

Effective Feb 1st, 2025

Valid for Zone 1: AZ, CA, CO, ID, KS, MT, ND, NE, NM, NV, OK, OR, SD, TX, UT, WA & WY

Retail Value	Flat Rate Shipping ($)*	Shipping Mode**
Orders Up To$25	14	USPS/Fedex/UPS
Orders From $26 - $50	17	USPS/Fedex/UPS
Orders From $51 - $100	35	USPS/Fedex/UPS
Orders From $101 - $150	44	USPS/Fedex/UPS
Orders From $151 - $250	63	Fedex/UPS
Orders From $251 - $500	85	Fedex/UPS
Orders From $501 - $750	101	Fedex/UPS
Orders From $751 - $1000	120	Fedex/UPS
Orders From $1001 - $2500	140	Fedex/UPS
Orders From $2501 - $5000	158	Fedex/UPS
Orders From $5001 - $7500	171	Fedex/UPS
Orders From $7501 - $10000	200	Fedex/UPS
Orders From $10001 - $12500	321	Fedex/UPS
Orders From $12501 and Above will be at actual cost		

Valid for Zone 2: AL, AR, CT, DE, FL, GA, IA, IL, IN, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, NH, NJ, NY, OH, PA, RI, SC, TN, VA, VT, WI & WV

Retail Value	Flat Rate Shipping ($)*	Shipping Mode**
Orders Up To$25	17	USPS/Fedex/UPS
Orders From $26 - $50	19	USPS/Fedex/UPS
Orders From $51 - $100	43	USPS/Fedex/UPS
Orders From $101 - $150	48	USPS/Fedex/UPS
Orders From $151 - $250	66	Fedex/UPS
Orders From $251 - $500	81	Fedex/UPS
Orders From $501 - $750	122	Fedex/UPS
Orders From $751 - $1000	139	Fedex/UPS
Orders From $1001 - $2500	163	Fedex/UPS
Orders From $2501 - $5000	175	Fedex/UPS
Orders From $5001 - $7500	187	Fedex/UPS
Orders From $7501 - $10000	212	Fedex/UPS
Orders From $10001 - $12500	333	Fedex/UPS
Orders From $12501 and Above will be at actual cost		

FREE Shipping on Single Promotional Items SKU:
Iron Art: 8004, 8005, 8006, 8009, 8014, 8016, and Finish Strike Off!
Design Art: DS400, DS60, DS500 and Finish Strike off!

***Any boxes/pkgs over 96" and less than 108" will incur an additional surcharge of $90 with Fedex®**
****Shipping Mode: Fedex/UPS Ground Charges Only or USPS ; First Class and Priority 2-3 days Flat Packages additional rates will apply.**

1. Any boxes over 108" will need to ship via truck and these rates will not be applicable.
2. Truck charges/Express charges on Sales Order is an estimate only; final charges are determined at shipping only.
3. Flat Rate Shipping rates are based on retail value and are subject to revision.
4. All other Fedex®/UPS services as per actual shipping rates.

FedEx® is registered service marks.

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Orion Ornamental Iron Shipping Policy

Shipping charges include handling and packaging charges. If a customer chooses to have the shipping charges billed to his shipping account (FedEx, UPS) or his trucking company account, there will be a 4% of retail invoice value charge for packaging and handling.

Damaged Goods

Immediately upon receipt, your order should be inspected for shortages, damages, and to insure that there is no concealed damage from shipping. Refuse all packages that have visible damage or are opened and may have missing pieces. **Claims on damages or shortages must be made immediately**. Any missing packages must be reported to Orion within 48 hours from receipt of order. Photographs and physical inspection are required. DO NOT discard contents or packaging. You will be responsible for damaged freight not properly noted on delivery receipt/BOL or reported after 1 week from delivery date. Please note on the Bill of Lading (BOL) or Delivery Receipt if there is any possibility of damage. If your driver requires a digital signature, please request an EXCEPTION NUMBER from the driver before signing. Black marks, holes, open ends, over-boxing, re-taping, torn boxes etc., constitutes damage or possible missing items. Concealed damage claims will NOT be filed as they are automatically denied by all carriers.

Our policy is that we repair or replace damaged products per the original order at our sole discretion and ship via the original carrier. If your order is damaged in shipping, carriers require that ALL packing materials be kept in order for a representative to inspect the goods. You will be billed for any replacement cost if a freight claim is denied.

Failed Deliveries and Re-consignments

A valid shipping address must be provided at the time you submit your purchase order. Orders that must be re-delivered or extra trip(s) made by UPS, FedEx, or Common Carrier will incur redelivery and/ or holding fees. Address changes on ground shipments will incur a $15.00 fee per box/tube. Common carrier (LTL shipment) reconsignment fees vary by carrier. You will be billed for all applicable fees. Customer is responsible for freight charges on refused & undeliverable orders.

Special Access Delivery Fees & Residential Deliveries

All residential fees are the responsibility of the customer. All special access delivery fees are the responsibility of the customer.

Example: residential areas, limited access, remote areas, gated communities, ferries, tolls, inside delivery, lift gate fees, etc. If you have prepaid account terms, you must provide any special handling instructions a time of order so freight fees can be calculated accurately. No matter what type of account terms you have surcharges or fees that are added by the carrier after delivery will be billed to you.

Surcharges

Orion will ship your orders via Fed Ex, UPS or USPS based on the most economical carrier. Freight surcharges vary by carrier and are not always known at the time of your shipment. Freight surcharges are the responsibility of the customer and may be billed at a later date. Common surcharges include: excess length, remote access, limited access, residential delivery, delivery appointments, oversize, inside delivery, will-call pick-ups @ terminal, lift gates, etc.

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